

**\*\*\*This is an open meeting\*\*\***

*Members of the public are welcome to observe from the public gallery*

## **Public Services Board Scrutiny Performance Panel Agenda**

**Date:** Wednesday 15 March 2017

**Time:** 10am - 12pm

**Venue:** Committee Room 5, Guildhall

**Summary:** This is the agenda pack for the Public Services Board Scrutiny Performance Panel to be held on 15 March 2017. The main item on the agenda is a Q & A session with representatives of three members of the Public Services Board Core Group: ABMU Health Board, South Wales Police and Natural Resources Wales.

### **Members of the Panel:**

Cllr Mary Jones (*Convener*)  
Cherrie Bija (*SCVS representative*)  
Cllr Uta Clay / Cllr Peter Black  
Cllr Nick Davies  
Cllr Fiona Gordon / Cllr Paul Meara  
Cllr Chris Holley

Cllr Paxton Hood-Williams  
Cllr Paulette Smith (*Police & Crime Panel representative*)  
Paul Newman (*ABMU Health Board representative*)  
Cllr John Warman (*Fire Service representative*)

### **Copy of agenda for information to:**

Cllr Rob Stewart – Chair of the Public Services Board and Leader of the Council  
Phil Roberts – Chief Executive of City & County of Swansea  
Lee Wenham – Head of Communications & Customer Engagement  
Dave Mckenna – Scrutiny Manager  
Liz Jordan – Public Services Board Project Co-ordinator

## **AGENDA**

<b>No.</b>	<b>Item</b>
<b>1.</b>	<b>Apologies</b>
<b>2.</b>	<b>Disclosures of Interests</b>
<b>3.</b>	<b>Public Questions</b>
<b>4.</b>	<b>Notes from Meeting held on 15 February and Matters Arising</b>
<b>5.</b>	<b>Q &amp; A Sessions with Public Services Board Core Group Members:</b>  a) ABMU Health Board – Andrew Davies, chair b) South Wales Police – Chief Superintendent Martin Jones ( <i>from 10.35am</i> ) c) Natural Resources Wales – Martyn Evans, Head of Operations South West Wales ( <i>from 11.15 am</i> )
<b>6.</b>	<b>Convener's Letters</b>  a) Re. 6 December Panel meeting – Letter to / from Chair of Public Services Board b) Re. 18 January Panel meeting – Letter to / from Chair of Public Services Board
<b>7.</b>	<b>Work Plan 2016/17</b>

\*\*\*Please note members should declare personal and prejudicial interests and party whipping in the usual manner\*\*\*

Contact: Brij Madahar, Scrutiny ☎ 01792 637257 Email: [brij.madahar@swansea.gov.uk](mailto:brij.madahar@swansea.gov.uk)

## ITEM 4

### Public Services Board Scrutiny Performance Panel Meeting Notes 15 February 2017

#### In attendance

##### Panel Members:

Cllr Mary Jones (Convener)  
Cherrie Bija – SCVS  
Cllr Chris Holley

Cllr Paxton Hood-Williams  
Paul Newman – ABMU Health Board

##### Also Present:

Cllr Rob Stewart, Chair of Public Services Board and Leader of the Council

##### Officers:

Chris Sivers – Director - People  
Liz Jordan – Public Services Board Project Co-ordinator  
Brij Madahar – Scrutiny Team

#### ACTION

#### 1. Apologies

Cllr Peter Black, Cllr Uta Clay, Cllr Nick Davies, Cllr Fiona Gordon, Cllr Paul Meara and Cllr John Warman.

#### 2. Disclosures of Interests

None

#### 3. Public Questions

None

#### 4. Notes from Meeting held on 18 January and Matters Arising Wellbeing Assessment – draft for consultation

Further to the Panel's comments the Panel noted that:

- Some communications work is being undertaken by the Council's Sustainable Development Unit for the PSB.
- A summary of document has been produced on the Wellbeing Assessment which is easier for the public to understand.

#### Q & A Sessions with PSB Core Group members

It was noted that Andrew Davies, chair of the ABMU Health Board, had given apologies for today's meeting however confirmed he would attend a future meeting of the Panel. The Panel was informed that he would be available to attend the Panel's next meeting on 15 March. Panel Members looked forward to meeting with Andrew Davies, but would be concerned if he is subsequently unable to attend in March.

**5. Q & A Session with PSB Core Group member – Cllr Rob Stewart, Chair of PSB and Leader of the Council**

Cllr Stewart made some opening remarks which referred to:

- The evolution of the Public Services Board from the Local Service Board, key differences including the statutory footing, and new challenges, particularly for some of the partners to engage with all the PSBs across Wales.
- The relationship between the PSB Core Group and Partnership Group, and need to strike a balance between executive decision-making and wider engagement with partners. He circulated a PSB organisational chart (appended to these notes) which showed the structure of the PSB, the participation of the various organisations involved, and links with scrutiny on a local level and national accountability.
- PSB priorities – he stated that there has been a cross-over with previous LSB priorities but these were in the process of being closed off. New priorities will be informed by the response to the Wellbeing Assessment.

The following issues were discussed:

- The role of Councils in the leadership of PSBs compared with that of partners, and their commitment, involvement and engagement.
- How pooled funding to tackle PSB priorities is being addressed and achieved.
- Delivering on the commitment within the PSB to fund two new Local Area Coordinators.
- The variation / mismatch in the resources between partner organisations that may affect their contribution or ability to participate effectively and support work, and how that can be addressed.
- Issues raised by SCVS at the Panel's Q & A session in January, including pressure on resources to assist the work of the PSB.
- Progress with the delivery of PSB priorities, and process of monitoring progress against targets and evaluating achievement / effectiveness, including how well specific actions for individual organisations are being completed.
- Public consultation on the draft Wellbeing Assessment, and efforts to ensure awareness amongst communities and understanding to ensure a good level of response.
- The input of Welsh Government and Welsh Local Government Association.
- Possible future reorganisation of PSBs across Wales and reduction in number on a regional basis.
- The experience of PSBs elsewhere and good practice.
- Possible impact from the ending of Communities First funding.
- The effectiveness of partnership working in relation to Child and Adolescent Mental Health Services.

The Panel asked Councillor Stewart to:

- Discuss with the PSB to clarify implications on organisations and projects / initiatives, and sustainability of successful projects already delivered, following the Welsh Government decision to end / phase out funding for Communities First.
- Ensure that the evaluation report on Local Area Coordination is provided to the Panel as soon as it is published.

With regard to following the work of the PSB, Councillor Stewart advised Panel Members to look at future PSB Partnership Group agenda papers, which will provide detail about the progress of PSB priorities and relevant projects.

Check Panel members' access to PSB papers

Agreed that a letter is sent to Cllr Stewart, Chair of the Public Services Board reflecting on the session, issues raised, and views / recommendations of the Panel.

Letter to be drafted

#### **6. Convener's Letters**

The Leader was reminded that his response to the Panel's letters sent following both the meetings on 6 December and 18 January, were awaited.

Leader to provide response letters

#### **7. Work Plan 2016/17**

The Panel agreed the plan for the next meeting on 15 March in order to manage the next Q & A session and accommodate availability of participants:

- ABMU Health Board (meeting starting at 10.00 am)
- South Wales Police (from 10.35 am)
- Natural Resources Wales (from 11.15 am)

The Panel noted that there have been recent changes to Welsh Government representation on the PSB and therefore contact will be made with the new representative in due course to make arrangements for their appearance at a future meeting of the Scrutiny Panel.

The meeting ended at 11.17 am

# National Accountability

Future Generations Commissioner

Welsh Government Ministers

## Swansea Public Services Board

### Partnership Group

- Involvement, communication and engagement
- Sustainable development principle
- Ways of working
- PSB Commitments
- Public service leadership
- Wellbeing assessment and wellbeing plan development

Priority Workstreams

Research Workstream

Planning Workstream

### Core Group

- Work planning
- Agenda setting
- Workstream leadership and management
- PSB development and review

### Scrutiny

Scrutiny Programme Committee

Public Services Board Scrutiny Performance Panel

Executive

Non executive

#### Partners

- Police and Crime Commissioner
- National Probation Service
- Wales Community Rehabilitation Company
- Public Health Wales
- Swansea University
- University of Wales TSD
- Gower College
- Job Centre Plus
- DVLA
- Regional Business Forum
- Swansea Economic Regeneration Partnership

Swansea CYP Executive Board

Swansea Environmental Forum

Healthy City/ Health Social Care and Well Being Partnership

Safer Swansea Partnership

Swansea Learning Partnership

Research Sub Group Convener

Planning Sub Group Convener

Cabinet Member Transformation and Performance

Cabinet Member for Adults and Vulnerable People

Deputy Cabinet Member for Engagement

Arts Council of Wales

#### Statutory Members

- CC Swansea
- ABMU
- NRW
- MWW Fire and Rescue

#### Invited Core Members

- SW Police
- SCVS
- Welsh Government

## ITEM 5

### Report of the Convener

#### Public Services Board Scrutiny Performance Panel

15 March 2017

#### Q & A SESSION WITH PUBLIC SERVICES BOARD CORE GROUP MEMBERS

<b>Purpose</b>	This report provides the Panel with the rationale and background for the Q & A sessions with the members of the Public Services Board (PSB) Core Group.
<b>Content</b>	The report contains the reasons for this approach and the questions that the Panel has agreed to form the basis of the Q & A session.
<b>Panel Members are being asked to</b>	<ul style="list-style-type: none"><li>• Carry out a Q &amp; A session with representatives from ABMU Health Board, South Wales Police, and Natural Resources Wales, in their capacity as members of the PSB Core Group; and</li><li>• If required, write to the chair of the PSB with any views, issues, and recommendations</li></ul>
<b>Lead Councillor(s)</b>	Councillor Mary Jones, Convener of Public Services Board Scrutiny Panel
<b>Report Author</b>	Brij Madahar, Scrutiny Team Tel: 01792 637257 E-mail: <a href="mailto:brij.madahar@swansea.gov.uk">brij.madahar@swansea.gov.uk</a>

### 1. Introduction

1.1 As part of its work plan the Panel has agreed to carry out Q & A sessions with the members of the Public Services Board (PSB) Core Group in order to consider their contribution to the work of the PSB.

1.2 The PSB Core Group is made up of the four statutory members of the PSB: the Council, the Fire Service, ABMU Health Board and Natural Resources Wales; along with the following invited participants: South Wales Police, Swansea Council for Voluntary Services (SCVS) and a representative from Welsh Government.

1.3 The PSB Core Group is responsible for:

- Planning the work of the PSB
- Setting the agendas for meetings
- Leading and managing the work streams
- Reviewing and developing the Board

1.4 The Panel is holding the third of its Q & A sessions, with:

- Andrew Davies (Chair of ABMU Health Board);
- Chief Superintendent Martin Jones (South Wales Police); and
- Martyn Evans, Head of Operations South West Wales (Natural Resources Wales)

## 2. Purpose of the Q & A sessions

- 2.1 The Q & A sessions with individual PSB Core Group Members will help the Scrutiny Panel to understand and satisfy itself of the actions and contributions that each organisation is making towards the priorities of the PSB and achievement of positive outcomes.
- 2.2 This will enable the Panel to ask about some of the issues already identified during previous scrutiny sessions (including the former Local Service Board Scrutiny Performance Panel).
- 2.3 The Core Group members will be invited to make introductory remarks before taking questions from the Panel.

## 3. Questions to be Covered

- 3.1 The following questions have been identified as a starting point, although further questions may arise as the discussion progresses:
- What is the role, contribution and influence of Core Group Members in the work and effectiveness of the PSB?
  - What is their understanding of the vision, work, aims, objectives and outcomes of the PSB, and their involvement in developing these?
  - What is the level of commitment from individual partners to the work of the PSB? For example what contribution has your organisation made to the PSB Priority Work Streams i.e.:
    - **Domestic Abuse** – Key 3 Project
    - **Economic Development** – viable proposal for technology led business district and viable proposal for state of the art wellness centre
    - **Independence of Older People** – sign up to being “dementia supportive” and a “first point of contact”, develop age friendly city centre and commitment to support Local Area Co-ordination
    - **Good Start in Life** – Communications Campaign
  - How well is the PSB communicating its work, objectives and outcomes to its stakeholders and the public?
  - How well is the PSB addressing the issue of pooled funding to tackle priorities?
  - How is the PSB evaluating its activities and monitoring its performance?
  - How do they view the performance / effectiveness of the PSB?
  - How have they helped the PSB to engage with and reflect communities' views?

#### **4. Future Q & A Sessions**

4.1 The remaining Core Group members are scheduled to attend the Panel on the following dates:

*12 April*

- Mid and West Wales Fire & Rescue Service – Deputy Chief Fire Officer Mick Crennell and Cllr Janice Dudley, Chair of the Fire Authority

*Date tbc*

- Welsh Government – Dyfed Alsop

#### **5. Recommendations**

5.1 Following the Q & A session the Panel may wish to write to the chair of the PSB with any views, issues, and recommendations.





CITY AND COUNTY OF SWANSEA

DINAS A SIR ABERTAWE

**Cllr Rob Stewart**  
**Chair of Swansea Public Services Board**

**CC Cllr Robert Francis-Davies**  
**Cabinet Member for Enterprise, Development & Regeneration**

**BY EMAIL**

*Please ask for:*  
*Gofynnwch am:*

*Direct Line:*  
*Llinell Uniongyrochol:*

*e-Mail*  
*e-Bost:*

*Our Ref*  
*Ein Cyf:*

*Your Ref*  
*Eich Cyf:*

*Date*  
*Dyddiad:*

Overview & Scrutiny

01792 636292

scrutiny@swansea.gov.uk

10 January 2016

**Summary:** This is a letter from the Service Improvement and Finance Scrutiny Performance Panel to the Chair of the Public Services Board following the meeting of the Panel on 6 December. It contains recommendation from the Panel regarding the Public Services Board's priorities for 2016/17.

### **Scrutiny of the Public Services Board's Priorities for 2016/17**

Dear Councillor Stewart,

This letter is to provide you and the members of the Public Services Board (PSB) with feedback from the meeting of the Public Services Board Scrutiny Panel (the Panel), which took place 6 December 2016.

We were briefed on the Board's work streams and associated projects for 2016/17 by Chris Sivers, Councillor Robert Francis-Davies and Phil Holmes, and we are grateful to them for taking us through the details of the projects and explaining how the Board is expected to support them.

We wished to examine these work streams in detail, as one of the main areas of concern arising from the work of the former Local Service Board Scrutiny Performance Panel was the issue of performance management and monitoring. That Panel previously indicated that it believed that the work of the (former) Local Service Board did not demonstrate effectively the difference it made to the citizens of Swansea, and had made the following recommendations:

- Clear arrangements need to be put in place to monitor the outcomes of the PSB's work.
- Consult with the scrutiny panel about the format of future performance monitoring reports for the work of the PSB and ensure that the panel receives regular performance monitoring reports.

Therefore our intention was to scrutinise the performance monitoring arrangements for the PSB's work streams and also to provide any recommendations that we feel would improve the performance management framework of the PSB. We also plan to ask the individual core group members to provide details on how their organisations are contributing to the delivery of these projects; therefore this process has enabled us to gain a better grasp on what is to be achieved prior to our Q&A sessions with them.

#### *Overall*

We were satisfied that the projects will benefit from oversight from the Board and we now have a much better understanding of why these projects were selected and the outcomes that are being sought as a result of the projects and the intervention of the PSB. Whilst our discussion with the project sponsors was wide-ranging, we have focussed on a number of recommendations that we believe would improve the performance management of the projects and they are outlined below.

#### *Domestic Abuse – The Key 3 Project*

We felt that the aims of the project (to provide an integrated referral pathway for women who are experiencing domestic abuse/sexual violence, substance misuse and mental health issues) are clear and we were satisfied that this project will benefit from PSB intervention due to the complex nature of the issues and the multitude of agencies involved.

However, we considered there to be a lack of robust data regarding the number/size of the cohort that is being targeted through this project. We felt that as the project is focusing on a very specific group experiencing three issues: domestic abuse and sexual violence, substance misuse and mental health issues, there should be more data regarding the numbers who need to be targeted. We also believe that the PSB should look at ways to quantify the cost/service savings that this approach could provide. A better understanding of this data would enable a clearer picture to be developed regarding the outcomes and success of the project. Therefore, we recommend that the PSB considers ways that this could be improved.

#### *Ageing Well*

Given the significant impact that an aging population is having on public services we agree that the Ageing Well work stream is a major piece of work that requires the support of the PSB. We noted the five projects that are within this work stream.

We were encouraged to hear of plans to provide joint funding through the PSB for additional Local Area Co-ordinator (LAC) posts, as this is a positive step forward for partnership working and, if successful, would clearly demonstrate the commitment of organisations to the work of the PSB and the partnership approach it is developing.

Whilst we were informed that the widespread opinion is that the LAC role has been successful, we are concerned that the plans to expand the number of posts are being progressed before the first year evaluation report has been completed. We were advised that there have been delays in finalising the report; therefore we recommend that the expansion of the LAC posts is postponed until the PSB has had the opportunity to consider the evaluation, in order to ensure that it is the most effective way to focus important joint resources. We would also like to be informed when the report is available.

We recommend that the aim to develop an “age friendly” city centre should be widened in its scope to include “age friendly” communities as our belief is that the interactions older people have in their communities are equally, if not more important, to those they experience in the city centre.

#### *Good Start in Life*

We were informed of the key message campaign to promote children’s readiness for school. We were interested to hear about the reasons for the Board’s involvement, due to the large reach it has in terms of employees and services and agree that this is a practical application of the support that the Board can provide, through ensuring consistent messages are spread by all relevant professionals and that the messages can also be promoted internally to their staff.

Our particular area of concern was regarding the sustainability of this project and how it would be taken forward in the future. We were informed that a full evaluation would take place in summer 2017 to look at outcomes and to consider ways to take the campaign further. We will be interested in the results and plan to follow this up at the appropriate time, i.e. when the End of Project Updates for the Public Services Board Priorities for 2016/17 are reported to the Board.

We were also concerned that the key message campaign should not just focus on deprived areas, as the issue of readiness for school is apparent across the city and county. We were reassured that the key message campaign would be promoted by all professionals coming into contact with families regardless of where people live.

Our view is that in achieving a ‘good start for life’, it is vital that early intervention with families, where there are potential problems, is imperative. The sooner such problems are identified, action can be taken to minimise the risk of the problems escalating. Early intervention could resolve such

problems before they escalate and have a future major detrimental effect on the child's development.

Consequently, as it is maternity staff and health visitors, who have the first contact with families, the Health Board should train staff in and stress the importance of recognising families, where there could be potential problems. This would enable the appropriate authority(ies) to intervene at an early stage, for the benefit of the child.

Additionally, for your information, there is currently a scrutiny in-depth inquiry underway looking at how children's readiness for school can be improved. The findings and recommendations will be reported by the end of March. We will send a copy of this letter to the Convener so she is aware of our views on this matter.

### *City Centre*

We were pleased to hear of the ambitious plans for re-developing and revitalising the Kingsway through developing a proposal for a technology led business district in order to address the lack of modern, flexible working space in the city centre. We were also pleased to hear that the proposals are being developed in partnership with Tech Hub Swansea and are intended to complement and extend their work in supporting tech start up business and not to be a competitor. We held a detailed discussion about the value of the Council intervening in the property market and the need to support Swansea's growing technology sector. We were satisfied that this project will benefit from the Board's intervention, given the range of relevant key local partners that are represented on the Board.

However, we feel that the project should also consider how it will contribute to dealing with social deprivation and tackling poverty. We posed a question on how this project would impact on the lives of people in deprived communities and whilst we support the view that the development of well-paid technical jobs has a positive impact overall, we were expecting some more specific details on how this project will contribute to tackling poverty. We believe that there is an important opportunity for this to be made explicit within the project and its aims, for example development of an outreach programme/work experience programme to provide schools/colleges with direct links to businesses and to assist in ensuring that the skills that are developed match the requirements of firms. We believe that as the suite of performance indicators remains to be developed for this project, then a clear opportunity remains to include targets relating to tackling poverty.

### **Forthcoming meetings**

Our next meeting will take place on 18 January and we will be considering the findings of the Wellbeing Assessment (as scrutiny is a statutory consultee),

We will also hold the first of our Q&A sessions with members of the PSB core group and will be meeting with Amanda Carr, Director of SCVS. The focus of

our discussions will be to understand the contributions being made by the individual organisations to the work of the Board. This will provide us with the opportunity to follow up recommendations made by the former Local Service Board Scrutiny Performance Panel including:

- The level of commitment from individual partners to the work of the Board
- The effectiveness of the Board in communicating its work, objectives and outcomes to its stakeholders
- The effectiveness of the Board in addressing the issue of pooled funding to tackle priorities

I have attached our updated work plan for your information, as we have now confirmed dates for attendance from all the PSB core group members, and we appreciate them making themselves available.

### **Your response**

In your response we would appreciate your comments on any of the issues raised in this letter. We would be grateful however if you could specifically respond to the following recommendations:

- Improve the baseline data of the cohort being targeted as part of the Key 3 Project, to include number of people to be targeted, and look at ways to quantify the cost/service savings that this approach could provide
- Ensure that the evaluation of the first year of the Local Area Co-ordinator roles is considered prior to the expansion of these posts and inform the Panel when the report will be available.
- Consider widening the scope of the Ageing Well work stream project to include “age friendly” communities as well as an “age friendly” city centre.
- Ensure that the Scrutiny Panel receives the End of Project Updates for the Public Services Board Priorities for 2016/17, when available.
- Include an outcome for tackling poverty/dealing with deprivation within the Economic Development/City Centre work stream.

I would be grateful if you could reply to this letter by 31 January 2017.

Yours sincerely,



**Councillor Mary Jones**  
**Convener, Public Services Board Scrutiny Performance Panel**  
✉ [cllr.mary.jones@swansea.gov.uk](mailto:cllr.mary.jones@swansea.gov.uk)

**Public Services Board Scrutiny Performance Panel  
Work Plan 2016/17  
December 2016 V3**

<b>Meeting Date</b> <i>Meetings will take place between 10am-12pm</i>	<b>Agenda items</b>
<b>Meeting 1</b> 26 September 2016	<p><b>Introduction to Swansea Public Services Board/Scrutiny Process</b>, to include the Board's objectives/priorities/outcomes, timeline, well-being goals and how they will link with the current population outcomes.            Dave Mckenna</p> <p><b>Future Generations Commissioner</b></p> <ul style="list-style-type: none"> <li>• Role of Commissioner</li> <li>• Role of Scrutiny</li> </ul> <p><b>Draft work plan discussion</b>, including Panel's Terms of Reference            Rosie Jackson</p>
<b>Meeting 2</b> 6 December 2016	<p><b>Public Services Board Priorities for 2016/17</b>            Project sponsors:</p> <ul style="list-style-type: none"> <li>• Cllr Robert Francis-Davies – Cabinet Member for Enterprise, Development &amp; Regeneration (<i>standing in for Cllr Rob Stewart – Chair of PSB</i>)</li> <li>• Chris Sivers – Director of People</li> <li>• Phil Holmes – Head of Planning &amp; City Regeneration</li> </ul>
<b>Meeting 3</b> 18 January 2017	<p><b>Statutory Consultation on Wellbeing Assessment</b>            Dave Mckenna/Steve King</p> <p><b>Q&amp;A Session with PSB Core Group Members</b>            SCVS – Amanda Carr (Director)</p>
<b>Meeting 4</b> 15 February 2017	<p><b>Q&amp;A Session with PSB Core Group Members</b></p> <ul style="list-style-type: none"> <li>• ABMU Health Board – Andrew Davies (Chair of ABMU Health Board)</li> <li>• Council – Cllr Rob Stewart (Leader of City &amp; County of Swansea and Chair of the PSB)</li> </ul>
<b>Meeting 5</b> 15 March 2017	<p><b>Q&amp;A sessions with PSB Core Group Members</b></p> <ul style="list-style-type: none"> <li>• SW Police – Chief Constable Peter Vaughan and Chief Superintendent Joe Ruddy</li> <li>• Welsh Government – Helen Lentle (Deputy Director of Legal Services, Welsh Government)</li> <li>• Natural Resources Wales – Martyn Evans (Head, Ecosystems Planning &amp; Partnerships) <i>Can attend from 11.15am</i></li> </ul>

<b>Meeting 6</b> 12 April 2017	<b>Q&amp;A Session PSB Core Group Members</b> <ul style="list-style-type: none"> <li>• Fire Service – Deputy Chief Fire Officer Mick Crennell and Cllr Janice Dudley (Chair of the Fire Authority)</li> </ul> <b>Final Wellbeing Assessment</b> – <i>published version</i> Dave Mckenna/Steve King <b>Annual Review of Panel’s work</b> – to reflect on the year’s work, achievements, experiences, issues, ideas for future scrutiny
-----------------------------------	---

### Future Items for work plan (2017/18)

The work of the scrutiny panel is planned on the basis of the municipal year i.e. May 2016 to April 2017. Some of the key items from the Public Services Board’s work plan will carry over into the 2017/18 municipal year so are not included in the above work plan. In order to ensure that there is clarity over the items that the Panel will need to consider they are noted here. These include:

- **Public Services Board Priorities for 2016/17 – End of project update:** due to be reported to PSB in July 2017, by sponsors and co-ordinators. To be reported to scrutiny panel August 2017. **NB** 6 monthly up-date of PSB priorities removed from work plan as it is unlikely to report much change from initial session on 6 December. A better use of the Panel’s time will be to receive the end of project update scheduled for later in 2017.
- **Wellbeing Plan** – due to be produced a year following the completion of the Well-being assessment. The Scrutiny Panel is a statutory consultee for both the wellbeing assessment and the wellbeing plan.

**CITY AND COUNTY OF SWANSEA**  

---

**DINAS A SIR ABERTAWE**

**Councillor Mary Jones**  
**Convenor, Public Services Board**  
**Scrutiny Performance Panel**

**BY EMAIL**

Please ask for: Councillor Rob Stewart  
Gofynnwch am: (01792) 636141  
Direct Line:  
Llinell  
Uniongyrochol:  
E-Mail / E-Bost: [cllr.rob.stewart@swansea.gov.uk](mailto:cllr.rob.stewart@swansea.gov.uk)  
Our Ref / Ein Cyf: RS/  
Your Ref / Eich  
Cyf:  
Date / Dyddiad: 24<sup>th</sup> January 2017

**If you require this or any other information in another format e.g. Braille, audio tape or a different language, please contact me**

Dear Councillor Jones

Thank you for your letter of 10 January 2017 providing an update on the Scrutiny of the Public Service Board Panel meeting that took place 6 December 2016.

I appreciate your consideration of the work of the Board and its priority groups. You've raised a number of key points in your feedback and I will ensure that relevant members of the Board have this feedback. As you will be aware, there are many organisations involved in the work of the Public Service Board, and many individual citizens have been involved in developing and shaping the priorities and the work that is taking place in the sub-groups. As Chair of the Board, I am working to facilitate the partnership working and therefore would not wish to respond on behalf of all of the groups without consulting them.

I will therefore forward your letter to those who are the leads for these groups to provide a response to you, with a deadline of 14 February 2017.

Many thanks once again for your response.

Yours sincerely



**COUNCILLOR ROB STEWART**  
**LEADER & CABINET MEMBER FOR FINANCE & STRATEGY**

**COUNCILLOR/Y CYNGHORYDD**  
**ROB STEWART**  
**LEADER / ARWEINYDD**

CABINET OFFICE, THE GUILDHALL, SWANSEA, SA1 4PE  
SWYDDFA'R CABINET, NEUADD Y DDINAS, ABERTAWE, SA1 4PE

☎ (01792) 636141

✉ [cllr.rob.stewart@swansea.gov.uk](mailto:cllr.rob.stewart@swansea.gov.uk) [www.swansea.gov.uk](http://www.swansea.gov.uk)





**CITY AND COUNTY OF SWANSEA**  
**DINAS A SIR ABERTAWE**

Councillor Mary Jones  
Convener, Public Services Board Scrutiny  
Performance Panel

**BY EMAIL**

Please ask for:  
Gofynnwch am:  
Direct Line:  
Llinell  
Uniongyrochol:  
E-Mail / E-Bost:  
Our Ref / Ein Cyf:  
Your Ref / Eich  
Cyf:  
Date / Dyddiad:

Councillor Rob Stewart  
(01792) 636141

[cllr.rob.stewart@swansea.gov.uk](mailto:cllr.rob.stewart@swansea.gov.uk)  
RS/KH

1<sup>st</sup> March 2017

**To receive this information in alternative format, please contact the above.  
I dderbyn yr wybodaeth hon mewn fformat arall, cysylltwch â'r person uchod.**

Dear Councillor Jones

**City Centre Priority Project**

Thank you for your letter dated 10 January 2017 seeking further information in relation to the City Centre regeneration project on how it will deal with social deprivation and tackle poverty, as well as a recommendation that an outcome for tackling poverty/dealing with deprivation is included within the Economic Development/City Centre work stream.

In response, I can confirm that there are initiatives with relevant outcome objectives in place in Economic Development that work with City Centre project colleagues and key external partners to help secure and fill employment, work experience and training opportunities arising from the City Centre regeneration programme: -

**Beyond Bricks and Mortar (BB&M)**

The City and County of Swansea's Planning and City Regeneration Service's BB&M initiative, in place since 2009, has utilised the significant purchasing power of the Council to include community benefit clauses within its legal agreements with developers and contractors of physical regeneration projects, requiring the successful contractors to undertake measures that will benefit the community, including:

**COUNCILLOR/Y CYNGHORYDD**  
**ROB STEWART**  
**LEADER / ARWEINYDD**

CABINET OFFICE, THE GUILDHALL, SWANSEA, SA1 4PE  
SWYDDFA'R CABINET, NEUADD Y DDINAS, ABERTAWE, SA1 4PE

☎ (01792) 636141

✉ [cllr.rob.stewart@swansea.gov.uk](mailto:cllr.rob.stewart@swansea.gov.uk) [www.swansea.gov.uk](http://www.swansea.gov.uk)



**CITY AND COUNTY OF SWANSEA**  
**DINAS A SIR ABERTAWE**

- Targeted recruitment and training – identifying new job and training opportunities for long term unemployed and disadvantaged in our communities;
- Supply Chain initiatives – securing commitment to local sourcing and enabling local small and medium enterprises (SMEs) to bid for sub-contract opportunities;
- Contributions to Education – working with schools and colleges, providing short term work experience, mentoring, career talks etc.;
- Community Initiatives – e.g. Community engagement, Considerate Constructor scheme, volunteering days, offer of services to support community groups.

BB&M maintains a number of relevant outcome indicators in relation to its work and since 2009 the team has secured 117 supplier contracts containing community benefit clauses, 9553 training weeks for the unemployed and disadvantaged, and placed 284 people into employment or training opportunities.

The BB&M Team works with a number of external organisations to source candidates for the job and training opportunities created through community benefit clauses. The external organisations include Jobcentre Plus, Shaw Trust, Remploy, Working Links, TBG Learning, Ethnic Youth Support Team, Gower College Swansea and HE providers. Internally the BB&M Team works closely with several authority-run schemes including Workways+ and the Council's Poverty and Prevention Team's programmes: Communities First, LIFT and Communities for Work.

In 2014 BB&M won the Welsh National Procurement Awards' Community Benefits category, putting the Council's scheme at the forefront of good practice. In July 2016 Council extended its BB&M community benefit policy to cover all the Authority's activities where community benefits can add value, including planning applications (S106), works, services and supply contracts, sale of land for development as well as construction and regeneration projects. The BB&M Team is also currently leading development of an Apprenticeship scheme to identify and deliver apprenticeship opportunities and a work experience programme across the Council to offer short term opportunities for people to gain valuable experience and so increase their prospects of getting into work.

**COUNCILLOR/Y CYNGHORYDD**  
**ROB STEWART**  
**LEADER / ARWEINYDD**

CABINET OFFICE, THE GUILDHALL, SWANSEA, SA1 4PE  
SWYDDFA'R CABINET, NEUADD Y DDINAS, ABERTAWE, SA1 4PE

☎ (01792) 636141

✉ [cllr.rob.stewart@swansea.gov.uk](mailto:cllr.rob.stewart@swansea.gov.uk) [www.swansea.gov.uk](http://www.swansea.gov.uk)



**CITY AND COUNTY OF SWANSEA**  
**DINAS A SIR ABERTAWE**

**Workways+**

Workways+ is an ESF funded support scheme designed to support people over the age of 25 into employment. The project focusses on a narrow target group of those who are economically inactive, but living outside of Communities First wards. (Communities First wards are served by the national Welsh Government 'Communities 4 Work' ESF project only). The project provides a team of employability mentors who undertake outreach work to identify individuals that could benefit from the project, assess their needs, and help them with any training and work experience needs to help them gain employment. Employment Liaison officers meet regularly with potential employers to identify work experience placements and job opportunities for individuals made ready to enter the labour market. The Workways+ team works closely with the BB&M team and regeneration colleagues in identifying placement and job opportunities, as well as close liaison with the Communities 4 Work team to ensure all individuals eligible for support are able to access help from the most appropriate project.

The Council's Planning and City Regeneration Service, therefore, undertakes a range of activities that helps to create good job opportunities for people and to address some of the barriers to employment and training. There are opportunities through BB&M and Workways+ initiatives for the Service to contribute to tackling Poverty and to work with the Council's Poverty and Prevention Service and other key external partners to help target more people affected by poverty to take advantage of the mentoring, skills development and employment opportunities that arise.

I do hope this response is helpful to you and the Members on the Public Service Board Scrutiny Performance Panel.

**The Best Start for our Children**

Supporting the development of our children is a strategic priority for the Council and we see it as a vital long-term investment in the future of Swansea – just as important as the current investment in regenerating the city.

That's why, under the Healthy Cities umbrella, City & County of Swansea, South Wales Police, MAWW Fire and Rescue Service, SCVS, Voluntary organisations, Swansea environmental Forum, Public Health, ABM, the universities and the

**COUNCILLOR/Y CYNGHORYDD**  
**ROB STEWART**  
**LEADER / ARWEINYDD**

CABINET OFFICE, THE GUILDHALL, SWANSEA, SA1 4PE  
SWYDDFA'R CABINET, NEUADD Y DDINAS, ABERTAWE, SA1 4PE

☎ (01792) 636141

✉ [cllr.rob.stewart@swansea.gov.uk](mailto:cllr.rob.stewart@swansea.gov.uk) [www.swansea.gov.uk](http://www.swansea.gov.uk)



**CITY AND COUNTY OF SWANSEA**  
**DINAS A SIR ABERTAWE**

Probation service in Swansea have all made a commitment to collaborate to reduce inequalities and to raise awareness of how families and communities can improve a child's readiness for learning and life. We will be working together to support parents from pregnancy right through to their child starting school.

The campaign **Best Start Swansea** features a cartoon family, The Jacks, who live their lives the Swansea Way: looking after themselves and giving their children the best possible start in life. There's Grandpa Jeff, Mum Seren and Dad Mack and children Gemma, Sammy and Flap Jack. The core themes of Best Start are on the poster opposite – so much of it is just common sense but sometimes it helps to be reminded in our busy lives to take time out to think about reading with our children or just spending time together.

The campaign was tested with children in schools across Swansea who helped name the children and developed their characters.

Over the coming months you'll start to see the Jacks posters appearing around the city, in places like libraries, GP surgeries, leisure centres and Flying Start venues. There'll be lots of opportunities for families to get involved, through things like regular Rhyme Time sessions in your local library, a summer family activity challenge, a big buggy push and activities in your local leisure. You can find out more on our website [www.beststartswansea.co.uk](http://www.beststartswansea.co.uk) and on social media on Facebook @BestStartSwansea and Twitter @BestStartSwansea

### **Ageing Well**

We would be happy to consider widening the scope of the Ageing Well work to include developing Age Friendly Communities; this is supported by the Ageing Well Steering Group although we felt that this would need a phased approach as every community has different strengths and challenges in its own right. We can build on work carried out nationally and consider how to best deliver this locally.

We will consider the findings of the formative evaluation prior to the development of a business case to expand Local Area Coordination.

**COUNCILLOR/Y CYNGHORYDD**  
**ROB STEWART**  
**LEADER / ARWEINYDD**

CABINET OFFICE, THE GUILDHALL, SWANSEA, SA1 4PE  
SWYDDFA'R CABINET, NEUADD Y DDINAS, ABERTAWE, SA1 4PE

☎ (01792) 636141

✉ [cllr.rob.stewart@swansea.gov.uk](mailto:cllr.rob.stewart@swansea.gov.uk) [www.swansea.gov.uk](http://www.swansea.gov.uk)



**CITY AND COUNTY OF SWANSEA**

**DINAS A SIR ABERTAWE**

### **Domestic Abuse Workstream**

In response to the PSB Scrutiny Panel letter we would like to offer clarification on comments on the DA Workstream;

- It is reported that currently around 1 in 5 children live in households where domestic abuse is a feature and 1 in 4 women experience domestic abuse throughout their adult life span.
- The Walby Report (2009) estimated that the total cost of domestic abuse to the UK economy was £15.7 billion per year. In Wales alone this was estimated to be £303.5 billion a year. This can be broken down into £202.6m in service costs and £100.9m in lost economic output. This does not include any element of human or emotional costs which research suggests costs Wales on average an additional £522.9m. (This does not include any costs for sexual violence or wider forms of violence against women).
- The CAADA (now SafeLives) Research Report 2014 'In Plain Sight' states the following;

*'Toxic Trio': Co-occurrence of domestic abuse, parental mental ill health & drug/alcohol abuse*

*1.4 Our data show a range of additional vulnerabilities present in the family in these cases, including substantial rates of disclosed mental health problems amongst both parents (25% of all mothers and 17% of all fathers), substance misuse, including alcohol and/or drugs (13% of all mothers, 25% of all fathers), antisocial or criminal behaviour (7% of all mothers, 28% of all fathers) and experience as a victim or perpetrator of domestic abuse in a previous relationship (42% of mothers, 30% of fathers). Additionally, 14% of families were homeless.*

*1.5 Given their presence as additional risk factors in Serious Case Reviews, we looked at the presence of one or both of: parental mental ill-health and substance misuse in these families alongside the domestic abuse. Our data show a clear co-occurrence between the 'toxic trio' risk factors of domestic abuse, substance misuse*

**COUNCILLOR/Y CYNGHORYDD  
ROB STEWART  
LEADER / ARWEINYDD**

CABINET OFFICE, THE GUILDHALL, SWANSEA, SA1 4PE  
SWYDDFA'R CABINET, NEUADD Y DDINAS, ABERTAWE, SA1 4PE

☎ (01792) 636141

✉ [cllr.rob.stewart@swansea.gov.uk](mailto:cllr.rob.stewart@swansea.gov.uk) [www.swansea.gov.uk](http://www.swansea.gov.uk)



**CITY AND COUNTY OF SWANSEA**

**DINAS A SIR ABERTAWE**

*(alcohol and/or drugs) and parental mental ill health. Nearly a third of mothers (31%) and a third of fathers (32%) had disclosed either mental health problems, substance misuse, or both.*

*1.6 These rates are slightly lower, but broadly aligned with, disclosure rates in our forthcoming adult National Insights Dataset 2012–13, in which victims of domestic abuse disclose mental health concerns in 30% of cases, and substance misuse (alcohol and/or drugs) in 19% of cases.<sup>23</sup> These rates are likely to be under-reported, perhaps significantly, given that parents are asked the question at a point which may be the first time they have sought help: we know that longer term rates of mental ill health amongst domestic abuse victims tend to be higher.<sup>24</sup> Also consistent with our data, a recent report by the NSPCC (Radford et al., 2011) on Serious Case Reviews where domestic abuse was present found that a number of factors increased the risk to children in domestic abuse families, including: Presence of parental mental health problems (including suicidal thoughts and/or threats to kill from men, and depression, low self-esteem or anxiety for women). Parental substance abuse, in particular alcohol abuse. History of violence, either against previous partners or other adults or as young offenders.<sup>25</sup>*

- Because of the relatively high levels of reported and researched co-existing issues it is hoped that the developed Pathway will be asked as a matter of routine to every adult that accesses our identified services that will take part in this year-long funded Project.
- Possible identified service areas will be the DA Hub (Domestic Abuse) and one of the CMHT (for both Mental Health and Substance Misuse). Conversations will need to be ongoing to clarify and confirm arrangements before the start of the post.
- Whilst we could extrapolate from national data to suggest that the numbers of the cohort we seek to work with can be significant, until we have done the work locally to determine demand and also the ability of services to respond to such a joint service, we are being cautious about numbers. This project is one that virtually every area in the UK sees as an issue, and if it were straightforward to do, it would have been solved long ago. We are very pleased that Swansea PSB is grasping this significant challenge with the commitment from partners to create real and lasting change.

**COUNCILLOR/Y CYNGHORYDD**

**ROB STEWART**

**LEADER / ARWEINYDD**

CABINET OFFICE, THE GUILDHALL, SWANSEA, SA1 4PE  
SWYDDFA'R CABINET, NEUADD Y DDINAS, ABERTAWE, SA1 4PE

☎ (01792) 636141

✉ [cllr.rob.stewart@swansea.gov.uk](mailto:cllr.rob.stewart@swansea.gov.uk) [www.swansea.gov.uk](http://www.swansea.gov.uk)



**CITY AND COUNTY OF SWANSEA**  
**DINAS A SIR ABERTAWE**

We hope that this clarifies some of the comments that the PSB has on this workstream.

Yours sincerely

**COUNCILLOR ROB STEWART**  
**LEADER & CABINET MEMBER FOR FINANCE & STRATEGY**

**COUNCILLOR/Y CYNGHORYDD**  
**ROB STEWART**  
**LEADER / ARWEINYDD**

CABINET OFFICE, THE GUILDHALL, SWANSEA, SA1 4PE  
SWYDDFA'R CABINET, NEUADD Y DDINAS, ABERTAWE, SA1 4PE

☎ (01792) 636141

✉ [clr.rob.stewart@swansea.gov.uk](mailto:clr.rob.stewart@swansea.gov.uk) [www.swansea.gov.uk](http://www.swansea.gov.uk)







**CITY AND COUNTY OF SWANSEA**  
**DINAS A SIR ABERTAWE**

**Cllr Rob Stewart**  
**Chair of Swansea Public Services**  
**Board**

*Please ask for:*  
*Gofynnwch am:*  
*Direct Line:*  
*Llinell Uniongyrochol:*

**Overview & Scrutiny**

**01792 636292**

*e-Mail*  
*e-Bost:*

**scrutiny@swansea.gov.uk**

**BY EMAIL**

*Our Ref*  
*Ein Cyf:*

*Your Ref*  
*Eich Cyf:*

*Date*  
*Dyddiad:*

**31 January 2017**

**Summary:** This is a letter from the Service Improvement and Finance Scrutiny Performance Panel to the Chair of the Public Services Board following the meeting of the Panel on 18 January. It contains feedback from the Panel's Q & A session with the Director of Swansea Council for Voluntary Services (SCVS) and provides comments on the draft Wellbeing Assessment.

Dear Councillor Stewart,

This letter is to provide you and the members of the Public Services Board (PSB) with feedback from the meeting of the Public Services Board Scrutiny Panel (the Panel), which took place 18 January 2017.

**Q&A session with the Director of SCVS**

As you are aware we are undertaking a series of Q & A sessions with all the core group members in order to understand the contribution their organisations are making to the work of the PSB. As result of our discussion with Amanda Carr, Director of SCVS, we would like to raise the following points for consideration by the PSB.

We were encouraged to hear the view of the Director that the key role of the PSB is to look at service delivery for the key objectives and focus on co-ordinating the resources that are already in place in order to avoid duplication and ensure they are used effectively. We will continue to look for examples of how this is being achieved as we take forward our scrutiny of the PSB.

We were pleased to hear that the PSB is establishing a working group to develop a communication strategy, as it is important that the work of the board is clear, transparent and understood by the public. We believe that this strategy needs to be community focused and look for ways to encourage greater public involvement in the development of the PSB's work and priorities. We support SCVS's view that the communication strategy needs to focus on engagement and ways of taking forward co-production, and not just focus on promoting key messages. However we also acknowledge that resources need to be in place to develop and deliver this, and believe the PSB should consider how this will be supported.

We discussed the uncertainty of funding faced by SCVS and other third sector organisations, which can impact on its ability to support the work of the PSB and to forward plan. We were disappointed to hear that there is no longer a specific Partnership Officer based in SCVS, who had a key role in connecting the work of the third sector with public sector bodies. Whilst it is within the remit of the Director to attend key strategic meetings, we were advised that SCVS is often not always able to provide or coordinate representation to sub, working and task and finish groups. We therefore recommend that the PSB considers the option of agreeing some pooled funding to facilitate the involvement of the third sector in its work.

### **Consultation on the draft Wellbeing Assessment**

We discussed the draft Wellbeing Assessment, in our role as statutory consultees, and have the following comments that we wish to be taken into account as part of the formal consultation process:

- There is a need for a plain English summary to make the Wellbeing Assessment more accessible.
- It appears that the comparative data used to inform the scores for the drivers is based on a comparison only with other Welsh authorities, however the Panel felt that the comparative data should be widened to include best performing authorities from across the UK for a more accurate picture of how well Swansea is performing, given that Wales is not necessarily best performing. Similarly, strategy/objectives should be set against best in class – particularly where we have scored ourselves highly.
- We felt that the score given for E2 (children, young people and adults have good mental health and wellbeing) was too high, based on the findings from the scrutiny inquiry into CAMHS (Children's and Adolescents Mental Health Services), which found a concerning lack of service provision for children and young people with mental health issues. Similarly the Panel expects that findings from other scrutiny work/inquiries should inform the Wellbeing Assessment.

- Statements within the Wellbeing Assessment should be clear whether they are based on fact or opinion and if based on data then clearly referenced, for example, outcome D states that the majority of people living in Swansea are not in income poverty. We do not dispute this statement however we believe that the statements such as these should reference the evidence on which they are based.

Panel members will also contribute to the consultation process individually via the survey.

### **Forthcoming meetings**

Continuing our Q & A sessions with PSB core group members, we will be meeting with you and Andrew Davies (ABMU) on 15 February.

### **Your response**

In your response we would appreciate your comments on the issues raised in this letter. We would be grateful however if you could specifically respond to the following recommendations:

- The PSB's communication strategy should focus on engagement and ways of taking forward co-production, and not just on promoting key messages.
- The PSB should confirm how the development and delivery of its communication strategy will be resourced.
- The PSB should consider the need to facilitate the involvement of the third sector in its work, for example the option of agreeing pooled funding to support this.
- Confirm that our comments in relation to the Wellbeing Assessment will be considered as part of the revised draft.

I would be grateful if you could reply to this letter by 21 February 2017.

Yours sincerely,



**Councillor Mary Jones**

**Convener, Public Services Board Scrutiny Performance Panel**

✉ [cllr.mary.jones@swansea.gov.uk](mailto:cllr.mary.jones@swansea.gov.uk)



**CITY AND COUNTY OF SWANSEA**  
**DINAS A SIR ABERTAWE**

Councillor Mary Jones  
Convenor, Public Services Board Scrutiny  
Performance Panel

**BY E MAIL**

Please ask for:  
Gofynnwch am:  
Direct Line:  
Llinell  
Uniongyrochol:  
E-Mail / E-Bost:  
Our Ref / Ein Cyf:  
Your Ref / Eich  
Cyf:  
Date / Dyddiad:

Councillor Rob Stewart

(01792) 636141

[cllr.rob.stewart@swansea.gov.uk](mailto:cllr.rob.stewart@swansea.gov.uk)

RS/KH

1<sup>st</sup> March 2017

**If you require this or any other information in another format e.g. Braille, audio tape or a different language, please contact me**

Dear Councillor Jones

Thank you for your letter of 31 January. I was pleased to hear that you have had a productive discussion with Amanda Carr from SVCS and that you have been able to contribute to the consultation on the Wellbeing Assessment. The Panel's points are well made and will of course be carefully considered. I also note your comment about the need for a more accessible summary of the Assessment and you will be pleased to hear that the Public Services Board made the same suggestion and that this is now available on the website. Great minds as they say.

The rest of this letter covers my responses to your other points.

**1. The PSB's communication strategy should focus on engagement and ways of taking forward co-production, and not just on promoting key messages.**

As you are aware, the Public Services Board discussed this issue at its January Meeting and agreed that an exploratory workshop should be held and that this would report back to the Board at a future date. While the initial focus will be on agreeing a set of core communication messages it is clear that there is an appetite to use communications to do more than simply that. We will be exploring how communications can be used as a partnership tool at the workshop and in that context this suggestion is helpful. I will ask that this issue is added to the workshop brief.

**COUNCILLOR/Y CYNGHORYDD**  
**ROB STEWART**  
**LEADER / ARWEINYDD**

CABINET OFFICE, THE GUILDHALL, SWANSEA, SA1 4PE  
SWYDDFA'R CABINET, NEUADD Y DDINAS, ABERTAWE, SA1 4PE

☎ (01792) 636141

✉ [cllr.rob.stewart@swansea.gov.uk](mailto:cllr.rob.stewart@swansea.gov.uk) [www.swansea.gov.uk](http://www.swansea.gov.uk)



**CITY AND COUNTY OF SWANSEA**  
**DINAS A SIR ABERTAWE**

**2. The PSB should confirm how the development and delivery of its communication strategy will be resourced.**

As we are still at the early stages of developing our approach to communications we have not yet agreed how the approach will be resourced. Again I will ensure that this is included in the workshop brief.

**3. The PSB should consider the need to facilitate the involvement of the third sector in its work, for example the option of agreeing pooled funding to support this.**

I note your point about the value of voluntary sector involvement at all levels of partnership working and I agree that this is absolutely right. The PSB recognises Swansea Council for Voluntary Services as one of its Core Group members and this reflects the important role they have strategically in Swansea. This is a key issue and one that we will need to address as part of the process of developing the Wellbeing Plan over the next 12 Months.

In terms of pooled funding it has certainly been an aspiration of mine to use the Public Services Board to facilitate this and again I hope that this will be a conversation that we can have as part of the development of the Wellbeing Plan.

From a Council perspective we are committed to working in partnership with the Voluntary Sector although the financial challenges we face mean that we are continually reviewing the support we provide financially.

I trust that these comments are helpful.

Yours sincerely

**COUNCILLOR ROB STEWART**  
**LEADER & CABINET MEMBER FOR FINANCE & STRATEGY**  
**COUNCILLOR/Y CYNGHORYDD**  
**ROB STEWART**  
**LEADER / ARWEINYDD**

CABINET OFFICE, THE GUILDHALL, SWANSEA, SA1 4PE  
SWYDDFA'R CABINET, NEUADD Y DDINAS, ABERTAWE, SA1 4PE

☎ (01792) 636141

✉ [cllr.rob.stewart@swansea.gov.uk](mailto:cllr.rob.stewart@swansea.gov.uk) [www.swansea.gov.uk](http://www.swansea.gov.uk)

## Item 7

### Public Services Board Scrutiny Performance Panel Work Plan 2016/17

<b>Meeting Date</b> <i>Meetings will take place between 10am-12pm</i>	<b>Agenda items</b>
<b>Meeting 1</b> 26 September 2016	<p><b>Introduction to Swansea Public Services Board/Scrutiny Process, to include the Board's objectives/priorities/outcomes, timeline, well-being goals and how they will link with the current population outcomes.</b> Dave Mckenna</p> <p><b>Future Generations Commissioner</b></p> <ul style="list-style-type: none"> <li>• Role of Commissioner</li> <li>• Role of Scrutiny</li> </ul> <p><b>Draft work plan discussion, including Panel's Terms of Reference</b> Rosie Jackson</p>
<b>Meeting 2</b> 6 December 2016	<p><b>Public Services Board Priorities for 2016/17</b> Project sponsors:</p> <ul style="list-style-type: none"> <li>• Cllr Robert Francis-Davies – Cabinet Member for Enterprise, Development &amp; Regeneration (<i>standing in for Cllr Rob Stewart – Chair of PSB</i>)</li> <li>• Chris Sivers – Director of People</li> <li>• Phil Holmes – Head of Planning &amp; City Regeneration</li> </ul>
<b>Meeting 3</b> 18 January 2017	<p><b>Q&amp;A Session with PSB Core Group Members</b> SCVS – Amanda Carr (Director)</p> <p><b>Statutory Consultation on Wellbeing Assessment</b> Dave Mckenna/Steve King</p>
<b>Meeting 4</b> 15 February 2017	<p><b>Q&amp;A Session with PSB Core Group Members</b></p> <ul style="list-style-type: none"> <li>• Council – Cllr Rob Stewart (Leader of City &amp; County of Swansea and Chair of the PSB)</li> </ul>
<b>Meeting 5</b> 15 March 2017	<p><b>Q&amp;A Session with PSB Core Group Members</b></p> <ul style="list-style-type: none"> <li>• ABMU Health Board – Andrew Davies (Chair of ABMU Health Board)</li> <li>• South Wales Police – Chief Superintendent Martin Jones</li> <li>• Natural Resources Wales – Martyn Evans (Head of Operations South West Wales)</li> </ul>
<b>Meeting 6</b> 12 April 2017	<p><b>Q&amp;A Session PSB Core Group Members</b></p> <ul style="list-style-type: none"> <li>• Fire Service – Deputy Chief Fire Officer Mick Crennell and Cllr Janice Dudley (Chair of the Fire Authority)</li> </ul> <p><b>Annual Review of Panel's Work</b> – to reflect on the year's work, achievements, experiences, issues, ideas for future scrutiny</p>

## **Future Items for Work Plan (2017/18)**

The work of the Scrutiny Panel is planned on the basis of the municipal year i.e. May 2016 to April 2017. Some of the key items from the Public Services Board's work plan will carry over into the 2017/18 municipal year so are not included in the above work plan. In order to ensure that there is clarity over the items that the Panel will need to consider they are noted here. These include:

### **1. Q & A Session PSB Core Group Members**

Remaining Core Group Member:

- Welsh Government

There has been a recent change in Welsh Government representation on the Swansea Public Services Board. Helen Lentle is being replaced with Dyfed Alsop. He is Director of Welsh Revenue Authority Implementation Programme at the Welsh Government. The new representative is yet to attend a PSB meeting or Core Group meeting therefore this session will be arranged for early in the new municipal year.

### **2. Final Wellbeing Assessment – Published Version**

The Panel discussed the draft Wellbeing Assessment in January. The final published version will be provided to Panel when available.

### **3. Public Services Board Priorities for 2016/17 – End of Project Update**

This is due to be reported to the PSB in July 2017, by sponsors and co-ordinators. To be reported to the Panel August 2017. **NB** 6 monthly up-date of PSB priorities removed from work plan as it is unlikely to report much change from initial session on 6 December. A better use of the Panel's time will be to receive the end of project update scheduled for later in 2017.

### **4. Wellbeing Plan**

This is due to be produced a year following the completion of the Well-being Assessment. The Scrutiny Panel is a statutory consultee for both the Wellbeing Assessment and the Wellbeing Plan.