## City & County of Swansea Annual Performance Report 2014/15 PAMs and NSIs Only

Performance Indicator	What does this indicator measure?	Did we hit our target this year?	Did we do better than in 13/14	How did we compare against the Welsh National Average in 2014/15?	What is our expectation for 2015/16
Social Service - Adult Services					
SCA/001	It measures the people who are ready to move to their next stage of care, but can't for various reasons.	NO	NO	Our performance was better than the Welsh	
The rate of delayed transfers of care for social care reasons per 1,000 population aged 75 or over.		It was	We previously did	average of 4.83	Between
For 2014/15 Our rate was	Success in this indicator is a LOW rate	2.2	2.5		4 & 6
4.7					
SCA/002a	It measures the people who are helped to live at home, rather than in some form of external care setting.	NO	NO	Our performance was better than the Welsh	
The rate of older people (aged 65 or over) helped to live at home per 1,000 population aged 65 or		It was	We previously did	average of 67.3	
For 2014/15 Our rate was	Success in this indicator is a HIGH rate	75	73.51		72%
70.28				$\odot$	
SCA/002b	It measures the people who are living in a care home setting, provided by the Council.	YES	YES	Our performance was	
The rate of older people (aged 65 +) whom the LA supports in care homes per 1000 population aged 65 +	Success in this indicator is a LOW rate	It was	We previously did	worse than the Welsh average of 18.85	
For 2014/15 Our rate was		20.9	21.5		20
20.35			$\odot$		

Performance Indicator	What does this indicator measure?	Did we hit our target this year?	Did we do better than in 13/14	How did we compare against the Welsh National Average in 2014/15?	What is our expectation for 2015/16			
Social Service - Adult Services								
SCA/003a	It measures the people between 18 & 64 who are helped to remain in the community, rather than in some form of care setting.	NO	NO	Our performance was				
The percentage of clients who are supported in the community during the year in the age groups 18-64	Success in this indicator is a HIGH percentage	It was	We previously did	better than the Welsh average of				
For 2014/15 Our result was		97.5%	97.4%		97.50%			
97.38%								
SCA/003b	It measures the people over 65 who are helped to remain in the community, rather than in some form of care setting.	NO	YES	Our performance was worse than the Welsh				
The percentage of clients who are supported in the community during the year in the age groups 65+	Success in this indicator is a HIGH percentage	It was	We previously did	average of	81%			
For 2014/15 Our result was		80%	78%					
79.00%								
SCA/007	Ideally, we would like to review all care plans where possible. This measures how well we do it.	NO	NO					
The percentage of clients with a care plan at 31st March whose care plans should have been reviewed that were reviewed during the year	Success in this indicator is a HIGH percentage	It was	We previously did	Our performance was worse than the Welsh average of 80%	80.00%			
For 2014/15 Our result was		81.50%	81%					
71.16%								
SCA/018a	The number of carers offered a review of their needs.	NO	YES					
The percentage of carers of adults who were offered an assessment or review of their needs in their own right during the		It was	We previously did	Our performance was better than the Welsh average of 88.3%				
For 2014/15 Our result was	Success in this indicator is a HIGH percentage	97.50%	97.30%		97.50%			
94.90%								

Performance Indicator	What does this indicator measure?	Did we hit our target this year?	Did we do better than in 13/14	How did we compare against the Welsh National Average in 2014/15?	What is our expectation for 2015/16				
Social Service - Adult Services	Social Service - Adult Services								
SCA/019	The number of adult referrals where risk has been managed.	NO	NO						
The percentage of adult protection referrals completed where the risk has been managed	Č	It was	We previously did	Our performance was worse than the Welsh average of 95.6%	94.0%				
For 2014/15 Our result was	Success in this indicator is a HIGH percentage	93.50%	93.29%						
92.63%									
SCA/020	The number of adults supported in their community.	YES	YES						
The percentage of adult clients who are supported in the community during the year		It was	We previously did	Our performance was worse than the Welsh average of 85.2%	85.30%				
For 2014/15 Our result was	Success in this indicator is a HIGH percentage	84.50%	83.99%						
84.77%				$\odot$					
Social Service - Children Service	es								
SCC/004	Ideally, we would not like children to experience more than three placements in the year. This measures how well we manage that.	NO	NO	Our performance was					
The percentage of children looked after on 31 March who have had three or more placements during the year	Success in this indicator is a LOW percentage	It was	We previously did	worse than the Welsh average of 9%	At most 7				
For 2014/15 Our result was		7%	8%						
10.80%									
SCC/011a	The number of initial assessments where the child was seen by a social worker.	NO	NO						
The percentage of initial assessments that were completed during the year where there is evidence that the child has been seen by a Social Worker	Success in this indicator is a HIGH percentage	It was	We previously did	Our performance was better than the Welsh average of 78%					
For 2014/15 Our result was		88%	83.17%		88%				
80.09%									

Performance Indicator	What does this indicator measure?	Did we hit our target this year?	Did we do better than in 13/14	How did we compare against the Welsh National Average in 2014/15?	What is our expectation for 2015/16
Social Service - Children Service	es				
SCC/011b	The number of initial assessments where the child was seen alone by a social worker.	NO	NO		
The percentage of initial assessments that were completed during the year where there is evidence that the child has been seen alone by a Social Worker	Success in this indicator is a HIGH percentage	It was	We previously did	Our performance was worse than the Welsh average of 44.8%	
For 2014/15 Our result was		45%	42.70%		45%
38.02%					
SCC/025	The number of visits to looked after children that should have been visited	NO	YES	Our performance was	
The percentage of statutory visits to looked after children due in the year that took place in accordance with regulations	Success in this indicator is a HIGH percentage	It was	We previously did	worse than the Welsh average of 87.7%	88%
For 2014/15 Our result was		88%	83.60%		
83.87%					
SCC/033d	The number of young people formerly in care that the Council is still in touch with	NO	YES	Our performance was	
The percentage of young people formerly looked after with whom the authority is in contact at the age of 19	Success in this indicator is a HIGH percentage	It was	We previously did	Our performance was worse than the Welsh average of 93.3%	95%
For 2014/15 Our result was		95%	81.1%		
89.74%			$\odot$		

Performance Indicator	What does this indicator measure?	Did we hit our target this year?	Did we do better than in 13/14	How did we compare against the Welsh National Average in 2014/15?	What is our expectation for 2015/16			
Social Service - Children Services								
SCC/033e	The number of young people formerly in care that the Council is still in touch with, known to be in suitable accommodation	YES	YES					
The percentage of young people formerly looked after with whom the authority is in contact, who are known to be in suitable, non-emergency accommodation at the age of 19	HIGH percentage	It was	We previously did	Our performance was better than the Welsh average of 93.1%	100%			
For 2014/15 Our result was		97.00%	96.70%					
100.00%								
SCC/033f	The number of young people formerly in care that the Council is still in touch with, known to be either still studying or in work	YES	YES					
The percentage of young people formerly looked after with whom the authority is in contact, who are known to be engaged in education, training or employment at the age of 19	HIGH percentage	It was	We previously did	Our performance was better than the Welsh average of 59.5%	70%			
For 2014/15 Our result was		60.0%	46.7%					
65.71%		$\odot$						
SCC/037	The success of children in Council care in secondary school	YES	YES					
The average external qualification point score for 16 year old looked after children, in any local authority maintained learning	Success in this indicator is a HIGH score	It was	We previously did	Our performance was better than the Welsh average of 276	285			
For 2014/15 Our result was		260	249					
281.59			$\odot$					
SCC/045	The length of time it took to carry out reviews	NO	NO					
The percentage of reviews of looked after children, children on the Child Protection Register and children in need carried out in line with the statutory timetable	Success in this indicator is a HIGH percentage	It was	We previously did	Our performance was worse than the Welsh average of 88.9%	90%			
For 2014/15 Our result was		90.00%	88.60%					
85.65%								

Performance Indicator	What does this indicator measure?	Did we hit our target this year?	Did we do better than in 13/14	How did we compare against the Welsh National Average in 2014/15?	What is our expectation for 2015/16			
Education	ducation							
EDU/002i	Ideally, we would like all young people to leave school with qualifications. This measures how well we achieve that.	NO	NO					
The percentage of all pupils (including those in local authority care), in any local authority maintained school, aged 15 as at the preceding August who leave compulsory education, training or work based learning without an approved external qualification.	Success in this indicator is a LOW percentage	It was	We previously did	Comparison on the data cannot be made as data is not robust	0.00%			
For 2014/15 Our result was		0.2%	0.10%					
0.24%								
EDU/002ii	Ideally, we would like all young people to leave school with qualifications. This measures how well we achieve that, focussing on children in local authority care.	YES	YES					
The percentage of pupils in local authority care, in any local authority maintained school, aged 15 as at the preceding August who leave compulsory education, training or work based learning without an approved external qualification.	Success in this indicator is a	It was	We previously did	Comparison on the data cannot be made as data is not robust	0%			
For 2014/15 Our result was		5.00%	0.00%					
0.00%								
EDU/003	We need to find out how well children are doing in Primary School, this measures how well children are performing at that age.	YES	YES					
The percentage of pupils eligible for assessment at the end of Key Stage 2, in schools maintained by the local authority, achieving the Core Subject indicator, as determined by Teacher Assessment		It was	We previously did	Our performance was worse than the Welsh average of 84.6%	88%			
For 2014/15 Our result was		86.00%	84.30%					
87.29%								

Performance Indicator	What does this indicator measure?	Did we hit our target this year?	Did we do better than in 13/14	How did we compare against the Welsh National Average in 2014/15?	What is our expectation for 2015/16
Education					
EDU/004	We need to find out how well children are doing in Secondary School, this measures how well children are performing at that age.	YES	YES	O	
The percentage of pupils assessed at the end of Key Stage 3, in schools maintained by the local authority, achieving the Core Subject indicator, as determined by Teacher Assessment	Success in this indicator is a	It was	We previously did	Our performance was worse than the Welsh average of 81.2%	83.20%
For 2014/15 Our result was 80.29%		78.0%	76.4%		
EDU/006ii	The success of children in Secondary Schools in learning Welsh.	NO	YES		
The %age of pupils assessed, in schools maintained by the LA, receiving a Teacher Assessment in Welsh (first Language) at the end of Key Stage 3	Success in this indicator is a HIGH percentage	It was	We previously did	Our performance was worse than the Welsh average of 17.2%	9.90%
For 2014/15 Our result was		10.60%	9.30%		
10.39%					
EDU/011	We need to find out how well children are doing in Secondary School, this measures how well children are performing at that age.	YES	YES	Our performance was	
The average point score for pupils aged 15 at the preceding 31 August, in schools maintained by the local authority	Success in this indicator is a	It was	We previously did	better than the Welsh average of 530.36	570
For 2014/15 Our result was		540	525.2		
559.57			$\odot$	$\odot$	

Performance Indicator	What does this indicator measure?	Did we hit our target this year?	Did we do better than in 13/14	How did we compare against the Welsh National Average in 2014/15?	What is our expectation for 2015/16			
Education								
EDU/015a	Statements of Special Educational Need should be calculated as soon as possible. This measures how quickly we do it.	YES	NO	Our performance was				
The percentage of final statements of special education need issued within 26 weeks including exceptions	Success in this indicator is a HIGH percentage	It was	We previously did	better than the Welsh average of 64.5%	86.00%			
For 2014/15 Our result was		84.00%	89.36%					
88.30%		$\odot$		$\odot$				
EDU/015b	Statements of Special Educational Need should be calculated as soon as possible. This measures how quickly we do it.	YES	YES					
The percentage of final statements of special education need issued within 26 weeks excluding exceptions	Success in this indicator is a HIGH percentage	It was	We previously did	Our performance was better than the Welsh average of 95.62%	98%			
For 2014/15 Our result was		97.00%	98.83%					
100.00%								
EDU/016a	It is important that children attend school to achieve their potential, this measures how good attendance levels are.	YES	YES	Our performance was worse than the Welsh				
The percentage of pupil	Success in this indicator is a	It was	We previously did	average of 94.8%	94.80%			
attendance in primary schools For 2014/15 Our result was	HIGH percentage	94.10%	93.00%					
94.43%			$\odot$					
EDU/016b	It is important that children attend school to achieve their potential, this measures how good attendance levels are.	YES	YES	Our performance was				
The percentage of pupil attendance in secondary schools.	Success in this indicator is a HIGH percentage	It was	We previously did	worse than the Welsh average of 93.6%	93.80%			
For 2014/15 Our result was		93.30%	92.30%					
93.35%								

Performance Indicator	What does this indicator measure?	Did we hit our target this year?	Did we do better than in 13/14	How did we compare against the Welsh National Average in 2014/15?	What is our expectation for 2015/16				
Education	Education								
EDU/017		YES	YES						
The percentage of pupils aged 15 at the preceding 31 August, in schools maintained by the local authority, who achieved the Level 2 Threshold including a GCSE grade A*-C in English or Welsh first language and maths	Success in this indicator is a	It was	We previously did	Our performance was better than the Welsh average of 55.5%	62.00%				
For 2014/15 Our result was		56.00%	55.30%						
59.12%									
Highways									
STS/005b		YES	NO						
The percentage of highways and relevant land inspected of a high or acceptable standard of cleanliness	The level of cleanliness of our surrounding environment Success in this indicator is a	It was	We previously did	Our performance was better than the Welsh average of 96.91%					
For 2014/15 Our result was	HIGH percentage	97.00%	97.70%		97%				
97.31%		$\odot$							
THS/007	Success in this indicator is a	YES	YES						
The percentage of adults aged 60+ who hold a concessionary travel pass	HIGH percentage	It was	We previously did	Our performance was better than the Welsh average of 85.78%	95%				
For 2014/15 Our result was		94.5%	94.4%						
94.8%									

	T			I	T
Performance Indicator	What does this indicator measure?	Did we hit our target this year?	Did we do better than in 13/14	How did we compare against the Welsh National Average in 2014/15?	What is our expectation for 2015/16
Highways					
THS/012	The conditions of the roads in our locality	YES	YES		
Percentage of principal (A) and non-principal/classified (B) roads that are in overall poor condition (C) roads that are in overall poor condition	Success in this indicator is a LOW percentage	It was	We previously did	Our performance was better than the Welsh average of 11.94%	
For 2014/15 Our result was		8%	7%		6.00%
4.80%					
Waste Management					
STS/006	Fly tipping blights our living environment, this measures how well we remove it.	YES	NO	Our performance was	
The percentage of reported fly tipping incidents cleared within 5 working days	Success in this indicator is a HIGH percentage	It was	We previously did	worse than the Welsh average of 93.05%	
For 2014/15 Our result was		92.00%	94.32%		95%
92.77%					
WMT/004	Burying our waste harms the environment, this measures how well we are reducing the amount we bury.	YES	YES	Our performance was worse than the Welsh	
The percentage of municipal waste sent to landfill	Success in this indicator is a LOW percentage	It was	We previously did	average of 29.38%	42%
For 2014/15 Our result was		45%	44.37%		
43.24%			$\odot$		
WMT/009	Instead of burying our waste, we must recycle more of it, this measures how much of our waste we recycle.	YES	YES		
The percentage of municipal waste collected by local authorities and prepared for reuse and/or recycled, including source segregated bio wastes that are composted or treated biologically in another way		It was	We previously did	Our performance was better than the Welsh average of 56.23%	58%
For 2014/15 Our result was	Success in this indicator is a HIGH percentage	55%	52.82%		
56.69%	*		$\odot$	$\odot$	

Performance Indicator	What does this indicator measure?	Did we hit our target this year?	Did we do better than in 13/14	How did we compare against the Welsh National Average in 2014/15?	What is our expectation for 2015/16			
Culture & Tourism								
LCL/001	The public use of our libraries	NO	NO	Our performance was				
The number of visits to public libraries during the year per 1,000 population	Success in this indicator is a HIGH number	It was	We previously did	worse than the Welsh average of 5,525	4279			
For 2014/15 Our result was		4889	5167					
4,718			<b>(</b>					
LCS/002	The use of the facilities at our many sport and leisure sites	YES	YES					
The number of visits to local authority sport and leisure centres during the year where the visitor will be participating in physical activity, per 1,000 population	Success in this indicator is a HIGH number	It was	We previously did	Our performance was worse than the Welsh average of 8,662	8400			
For 2014/15 Our result was		8452	8224					
8,582								
Planning								
PLA/006	Our success at providing affordable housing		YES					
The number of additional affordable housing units provided during the year as a percentage of all additional housing units provided during the year	· ·	Target was not set	We previously did	Our performance was better than the Welsh average of 41.35%	Target was not set			
For 2014/15 Our result was			25.0%					
48%			3	$\odot$				
Housing	Housing							
HHA/013	The success we had in ensuring people were not made homeless	YES	YES					
The percentage of all potentially homeless households for whom homelessness was prevented for at least 6 months	Success in this indicator is a HIGH percentage	It was	We previously did	Our performance was worse than the Welsh average of 65.38%	48%			
For 2014/15 Our result was		38.0%	53.6%					
52.80%			9					

Performance Indicator	What does this indicator measure?	Did we hit our target this year?	Did we do better than in 13/14	How did we compare against the Welsh National Average in 2014/15?	What is our expectation for 2015/16
Housing					
PSR/002	The speed at which we deliver Disabled Facilities Grant	YES	NO	Our performance was	
The average number of calendar days taken to deliver a Disabled Facilities Grant.	Success in this indicator is a LOW number of days	It was	We previously did	worse than the Welsh average of 231 days	290 days
For 2014/15 Our result was		290	263		
276.68 days					
Public Protection					
PPN/009		YES	YES		
The percentage of food establishments which are 'broadly compliant' with food hygiene standards	Success in this indicator is a HIGH percentage	It was	We previously did	Our performance was better than the Welsh average of 94.19%	90.00%
14/15 Our result was		90%	89%		
94.40%			$\odot$	$\odot$	
PSR/004	The number of vacant properties that became occupied due to the efforts of the Council	YES	YES		
The percentage of private sector dwellings that had been vacant for more than 6 months at 1 April that were returned to occupation during the year through direct action by the local authority	Success in this indicator is a HIGH percentage	It was	We previously did	Our performance was better than the Welsh average of 11.8%	19.00%
14/15 Our result was		4.19%	4.75%		
21.70%					
Corporate Services				•	
CHR/002		NO	NO		
The number of working days/shifts per full time equivalent (FTE) local authority employee lost due to sickness absence	The sickness levels of employees within the Council Success in this indicator is a LOW number	It was	We previously did	Our performance was better than the Welsh average of 10.7%	
For 2014/15 Our result was	of days	8	8.8		8 days
9.56 days				$\odot$	